



Vehicle Certification Agency Europe S.r.l.

Quality Policy Statement

The VCA Europe S.r.l. aims to provide class leading type approval testing and inspection services to EU and UNECE standards.

As an organisation, we work collaboratively to provide a worldwide service, supporting each other to be the best we can. We maintain a highly competent and dedicated workforce, where quality and continuous improvement are paramount to our organisational culture.

Our Vision: Is to be an organisation that is admired and respected for our people, their professionalism and impartiality.

Our Mission: Is to inspire confidence in vehicle standards through impartial testing.

Our Values: We will deliver automotive testing with unquestionable integrity, providing confidence to industry, regulators, and consumers.

Products or services of 'the right quality' mean products or services that meet statutory and regulatory requirements as well as the expectations of consumers and other stakeholders. Our quality systems reflect the International Standards ISO/IEC 17020-1:2012 and ISO/IEC 17021-1:2015, in relation to our witnessing and certification activities. We are committed to good professional practice and to delivering a quality of service in everything we do.

The VCA Europe S.r.l. team are trained in accordance with the relevant quality documentation and implement these policies in their day-to-day work. The team members are committed to complying with the relevant standards, continuous improvement, and effectiveness of the overall management system.

The quality manual highlights the organisation's operating processes and procedures, and each member of staff has a responsibility to work within the documented quality systems. We are proud of our quality ethos and standing within the certification community and we undertake to work to core agency values in everything we do.

Pia Wilkes | Director